EasyReader Premium: Key information to share with your IT Team

EasyReader Premium enables students with Special Educational Needs and Disabilities (SEND) to access the same learning material at the same time as their classmates and read it in a way they find accessible.

If a technical barrier exists and a student is prevented from signing in to EasyReader or an accessible library service in class:

a) Your students will be missing out on critical learning time, having to catch up on the material they were not able to read in class.
b) Teachers will also be missing out on teaching time where they are having to troubleshoot issues during lesson time.
c) All students in the class will be impacted by the knock-on effect as well.

This is why it is so important for the necessary IT permissions to be in place to enable students to independently read their learning material accessibly in EasyReader at the same time as their peers.

To help remove any barriers to accessible reading, please share the following information with your IT Team.

Permissions for EasyReader and Accessible Libraries

In order for students to read accessible titles in class, it is essential that both EasyReader Premium and the accessible libraries that students will be using are added to the IT Network 'Whitelist' of allowed services.

For EasyReader Premium, the following services need to be added to the whitelist:

- *.yourdolphin.com:443
- *.yourdolphin.com:80

For Bookshare (US library), the following service needs to be added to the whitelist:

- *.bookshare.org:443

For RNIB Bookshare (UK library), the following service needs to be added to the whitelist:

- *.rnibbookshare.org:443

More information to share with your IT Team is available in the following Knowledgebase articles:

- [Ensure uninterrupted access to RNIB Bookshare with EasyReader](#)
- [Ensure uninterrupted access to EasyReader libraries](#)

Permissions for Google Classroom and Google Drive

In order for students to be able to read material from Google Classroom or Google Drive, the following services need to be added to the IT Network 'whitelist':

- classroom.googleapis.com
- www.googleapis.com

EasyReader Premium also needs to be set as "Trusted" in the Google Admin Console. Visit the Google Support Pages for information on setting permissions for third-party apps in Google.

Logging in to Google Classroom and Google Drive in EasyReader

Dolphin is currently in the process of submitting EasyReader for review by Google. While this review is in progress, Google will list EasyReader as "Unsafe" when a student attempts to login. Please be assured that EasyReader is perfectly safe for students to use and this message will be removed once the review process is complete. Students are able to log in to Google services in EasyReader by selecting "ignore" to these security messages.

Permissions for Microsoft Education and Microsoft OneDrive

In order for students to be able to read assignments from Microsoft Education or Microsoft OneDrive, the following service need to be added to the IT Network 'whitelist':

- graph.microsoft.com

EasyReader Premium also requires the following permissions to be set in the Microsoft Administration Portal:

- **File.Read.All:** set to "Read all files that user can access"
- **Offline_access:** set to "Maintain access to data you have given it access to"

Visit the Microsoft Support Pages for more information on setting permissions for third-party apps in Microsoft.

Data Protection and EasyReader Premium

Protecting student data is extremely important, and at Dolphin we like to be transparent about the data that is being stored on our servers. Below is a summary of the information that is received by Dolphin when students:

a) Log in to EasyReader Premium, and

b) Log in to a content service within EasyReader Premium

Data received when a student logs in to EasyReader Premium

When a log in is created for a student to use EasyReader Premium, the login credentials are securely stored by Dolphin.

It is essential that this data is stored as it allows Dolphin to verify that the student is authorised to use EasyReader Premium. Please be assured that this data is stored securely in line with the [Dolphin Privacy Policy](#) and is not used for communication purposes without permission.

Logging in to content services in EasyReader Premium

Dolphin does not receive any student credentials when a student logs in to the following content services in EasyReader:

- **Blind Low Vision NZ**
- **Bookshare**
- **Bookshare Ireland**
- **ChildVision Online Bookshelf**
- **Google Drive**
- **Google Classroom**
- **Microsoft Education**
- **Microsoft OneDrive**
- **RNIB Bookshare**
- **RNIB Reading Services**

When a student logs in to a content service within EasyReader, the data sent to Dolphin depends on the login methods provided by the content service.

- All of the above-mentioned services use a login protocol called OAuth. This means that Dolphin receive a token from each service (not the student's credentials) in order to process the login in EasyReader Premium.
- If a library service uses a more basic login process, Dolphin will receive the student's login credentials when they sign in to the library in EasyReader. This data is stored securely in line with the Dolphin Privacy Policy and is not used for communication purposes.